



User's Guide

RCA

REB1200



To turn pages, use the Page switch on the right side of your RCA brand Gemstar eBook™. Press the right side of the Page switch to move forward and the left side to move back.



2000 edition

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10330 North Meridian Street
Indianapolis, IN 46290

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[If an automatic connection fails](#)

[Bookshelf Problems](#)

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Safety Instructions

When using your RCA brand eBook™ reading device, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Do not use the eBook near water, for example, near a bathtub, washbowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
2. Avoid using the eBook during an electrical storm. There may be a remote risk of electric shock from lightning.
3. Use only the power adapter and rechargeable battery included with your eBook. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.
4. CAUTION - To reduce the risk of fire, use only No. 26 AWG or larger telecommunication line cord.
5. CAUTION - Do not remove the cover (or back). There are no user serviceable parts inside. Refer servicing to qualified service personnel.

CAUTION- To ensure reliable operation and to prevent overheating, provide adequate ventilation for your eBook and keep it away from heat sources. Do not locate near heat registers or other heat-producing equipment. Provide for free air flow around the eBook and its power supply.



A Quick Tour of Your eBook

This chapter gives you a quick tour of your new RCA brand Gemstar eBook™: what it is, what it does, and what its main features are.

What Is an eBook?

The eBook is a portable electronic reading device that you can use at home, at the office, or on the road. With your eBook, you can read a wide variety of books and other documents that are available in eBook Editions™.

What Are eBook Editions?

eBook Editions are highly readable electronic versions of books, magazines, trade journals, company publications, and other documents. Some eBook Editions may be versions of items also available in print; others may be available only for the eBook.

What Can I Do with My eBook?

With your eBook, you can open and read eBook Editions just as easily as you can open and read any printed book. On the eBook touch screen, tap the title of an eBook Edition with your finger to open it. When the cover appears, press the Page switch to turn the pages.

If you want to mark a page so that you can go back to it later, tap the upper right corner of the page to place a bookmark. When you come to a stopping point, just close your eBook. The next time you open the eBook, it will open to the page you were last reading.



In addition, with your eBook, you can:

- Search through an eBook Edition for text or phrases.
- Highlight sections of text that you want to refer to later.
- Write notes on pages, or insert whole blank pages for extensive notes or drawings.
- Buy eBook Editions of books, magazines, and newsletters from an on-line bookstore.
- Search by author or title through a bookstore.
- Keep all your eBook Editions on your Online Bookshelf, your own private on-line storage area.
- Transfer eBook Editions from the Online Bookshelf to your eBook.
- Store the equivalent of many full-size books on your eBook.

How Do I Get More eBook Editions?

With the eBook's built-in modem and Ethernet network adapter, you can connect to the Internet-based eBook Network™; you don't need a computer or any extra equipment. Once connected, you can browse an on-line bookstore and buy any number of publications.

After you purchase an eBook Edition of a book or other document, it is immediately transferred to your Online Bookshelf, your personal on-line storage area. The eBook Edition remains on your Online Bookshelf, easily accessible so that you can transfer it to your eBook when you are ready to read it.



What Do I Do Next?

Learn more about your eBook by reading the chapters in the rest of this guide, which show you how to make the most of your eBook. We recommend that you read at least the opening chapters, especially "[Using the Touch Screen](#)," "[Opening and Using the Menu](#)," and "[Opening and Reading an eBook Edition](#)." Then you can check the [table of contents](#) for topics of interest, or use the Find option on the Menu to search for words that might guide you to the features you want.



What You Need to Use Your eBook

You can use an eBook in almost any location. To get the most out of your eBook, you will need:

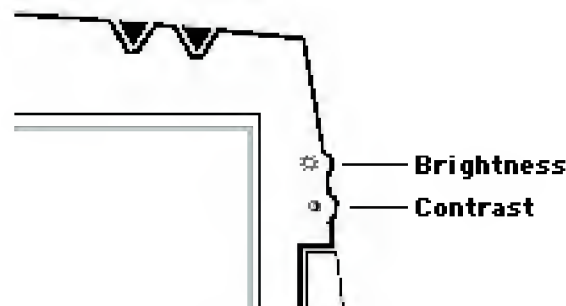
- An electrical outlet (when you need to recharge your battery).
- Two to three hours to recharge your battery (after seven to fifteen hours of cumulative use).
- An analog telephone line or an Ethernet network connection (to connect to the eBook Network). Note: If you are connecting to a telephone line and need to change the dialing prefix (in order to get an outside line or to cancel call waiting, for example), see ["Changing the Dialing Prefix"](#) for instructions.
- Optional: A valid credit card (if you wish to make on-line bookstore purchases).

Alert

When you connect your eBook to a telephone line, make sure that it is a normal analog line, not a digital line. Like other standard modems, your eBook's modem cannot communicate through a digital line and may be damaged if connected to one. Home telephone lines are almost always analog, but some lines in office buildings, hotels, convention centers, or similar locations may be digital. If a digital line has a jack labeled "Dataport," you can safely connect your eBook to that jack. If you're unsure about the line, the receptionist or office manager in most locations can tell you what type of line you are connecting to.

Adjusting the Brightness and Contrast of the Screen

If you have trouble reading the screen, or if it appears blotchy, faded, or dark, use the Brightness and Contrast controls, found on the right side of your eBook just above the Page switch. The controls quickly fine-tune the screen for best visibility in any situation, indoors or out.



To adjust the screen visibility, follow these steps:

1. Turn the Brightness control to make the background brighter or darker. The Brightness control does not affect the darkness of text or graphics on the screen; it only makes the “paper” brighter or dimmer.
2. Turn the Contrast control to increase or decrease the contrast (that is, the difference) between the background and the text or graphics. Turning the Contrast control counterclockwise, for example, makes the text on the screen gradually lighten and fade away.



- 3. If you adjust one setting, you may need to adjust the other as well for best visibility. If you increase the brightness, for example, you may find you need to lower the contrast a bit to get the most detail.**

Tip

If you open your eBook and find you can't see anything, turn the Contrast dial to both extremes to see if anything appears on-screen. If the screen remains dark, you may need to recharge the battery.



Using the Touch Screen

The entire eBook screen is touch-sensitive, so you can select items from menus, press buttons, and select other features with your finger or the eBook stylus.

Tapping the Screen

To open or select most menus and other features, just tap the screen once. Tap gently but firmly enough that the icon, word, button, or menu item briefly highlights in dark gray and then returns to its original appearance.



The next few pages contain some opportunities for practice, including selecting items from your eBook's Menu and writing notes on a page.

Opening the Menu

Your eBook's Menu provides a number of options. The items on the Menu vary, depending on whether you're looking at the eBookshelf, browsing a bookstore, or reading an eBook Edition.

Read the following five steps, and then follow the steps to open the Menu and select an item:

1. Press the Menu button at the top of your eBook. The Menu appears to the left.
2. For example, tap the Battery item (the one with the icon of a battery). It briefly highlights in dark gray and then returns to its normal appearance.
3. The Battery Status window appears at the top of the page.



(A window slides down from the top of the screen to display additional information or options.) The information or options displayed will vary depending on the situation.

4. To close the window, tap the Close tab (the curved tab with the triangle icon, found at the bottom of the window).





Using the Stylus

The eBook stylus is kept in a hole on the top of the eBook. With the stylus, you can write or draw on-screen, as well as activate menus, and highlight words. Read the following three steps, and then try it yourself:

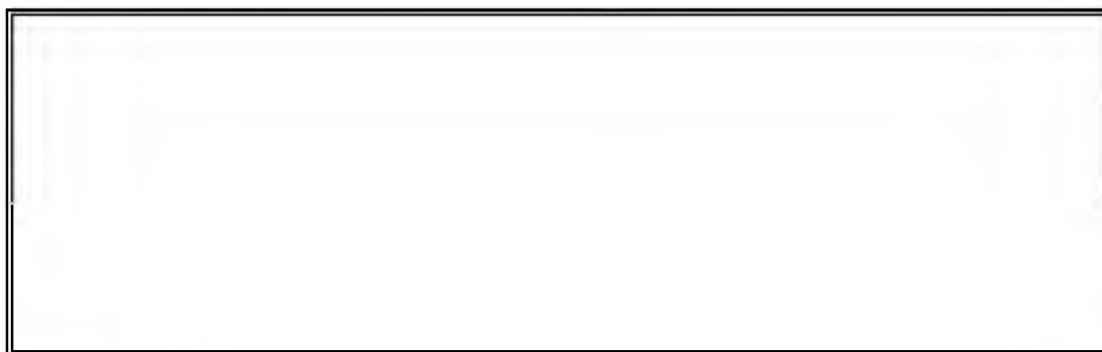
1. Remove the stylus from the hole by pressing it down and releasing so the stylus pops up. Then tap the Pen Palette tab in the upper left corner of the eBook screen.



2. When the Pen Palette appears, tap Draw to select the Draw tool. The Pen Palette closes automatically, and the Draw tool remains active until you choose a new tool.



3. Now write or draw in this empty space:



Tip

To ensure that the eBook recognizes your touch, press firmly on the screen with the stylus or your finger. (Use only the stylus or your finger—other implements may permanently scratch or gouge the screen.) Don't rest your hand on the eBook screen, or you may get unintended marks on the page.



eBOOK USER'S GUIDE

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SECTION 1 : INTRODUCTION

Using the Touch Screen



Opening and Using the Menu

When you press the Menu button, located at the upper left edge of your eBook, the Menu appears on the left side of your screen with a list of options. The Menu items vary depending on what you're doing at the moment: reading an eBook Edition, viewing the Bookshelf, or browsing a bookstore.

Menu Options When an eBook Edition Is Open

Press the Menu button now. The Menu appears to the left. [To close the Menu, tap anywhere on the screen outside of the Menu or press the Menu button again.

When you have an eBook Edition open, you'll see seven Menu items you can tap:

- **View** to enlarge or reduce the type size in this eBook Edition.
- **Find** to open the on-screen Find keyboard, which you can use to search for words or phrases.
- **Markups** to search for pages with any markups that you made previously.
- **Page** to insert a blank page for notes or drawings in the currently open eBook Edition, or to erase markups on the current page.
- **Bookstore** to connect via an Ethernet network or a telephone line to a bookstore.
- **Off** to turn off the eBook. Press the Menu button to turn it back on after



using this option.

Note You can simply close the cover to turn off your eBook.

- **Battery** to open the Battery Status window, which lets you see how much charge is left in the battery.

Tip For a quick check of battery status, you don't have to open Battery the Battery Status window. The shading of the battery icon shows the remaining charge in the battery, and the estimated time remaining is shown below the icon.

Menu Options When the Bookshelf Is Open

When you have the Bookshelf open, the Menu has six [seven, if connected] items. To see these options, press the Bookshelf button, then press the Menu button. You can then tap:

- **Info** to open your eBook Information window, which includes information on your eBook User ID, software version number, and storage space. You may be asked for your eBook User ID when purchasing eBook Editions on the Web.
- **Settings** to open your eBook Settings, where you can set a numeric passcode to restrict access to your eBook, set the local time, set the wake up time for automatic connections to the eBook Network, and set your network connection options for both the phone line and Ethernet connections.
- **Bookstore** to connect to your home bookstore (usually Gemstar's eBook Bookstore) via the eBook Network.



- **Disconnect** (if connected) to disconnect immediately from the eBook Network.
- **Auto Connect** to connect to your Online Bookshelf and automatically transfer any new eBook Editions to your eBook.
- **Off** to turn off the eBook. Press the Menu button to turn it back on after using this option.
- **Battery** to open the Battery Status window, which lets you see how much charge is left in the battery.

To close the Menu, tap anywhere on the screen outside of the Menu, or press the Menu button again.

Menu Options When You're Connected to the eBook Network

When you're connected to the eBook Network (to visit a bookstore, for example), the Menu has four items you can tap:

- **Directory** to view a list of bookstores and other services available to you on the eBook Network.
- **Disconnect** to disconnect from the eBook Network immediately.
- **Off** to turn off the eBook.
- **Battery** to open the Battery Status window, which lets you see how much charge is left in the battery.

To see these options, press the Menu button anytime you're connected to the eBook Network.

To close the Menu, tap anywhere on the screen outside of the Menu, or press the Menu button again.

Opening and Reading an eBook Edition

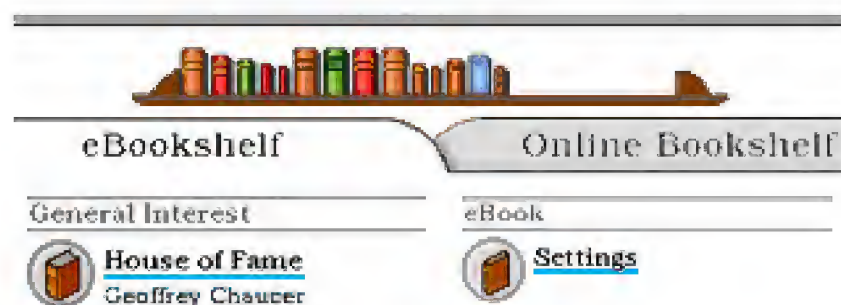
This chapter covers the basic tasks of opening and reading an eBook Edition. It shows you how to:

- Open an eBook Edition and turn pages.
- Use the Page Slider to change pages.
- Change the eBook Edition's type size.
- Mark the place where you stop reading.
- Reopen an eBook Edition to that page.
- Mark a page for future reference.
- Jump from marked page to marked page.
- Open the Pen Palette and review its options.

Later chapters will cover other things you can do while reading an eBook Edition, such as marking up the text, writing notes on a page, and searching for text.

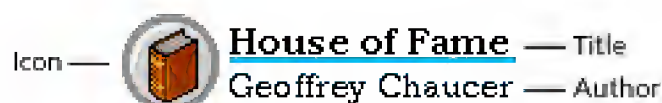
Opening an eBook Edition

1. After opening your eBook, press the Bookshelf button once. Your Bookshelf appears, displaying the list of eBook Editions currently stored on your eBook.





2. The entry for each eBook Edition displays the title, the author, and an icon (a magazine displays the title, date, and an icon) that shows the item's relative size.



3. When you find an eBook Edition you want to read, tap the item's title. The eBook Edition opens to the front page or, if you've had it open before, to the last page you read.

Tip

If you tap the icon next to the eBook Edition's title, an Information window appears at the top of the eBook screen. This window displays information about the eBook Edition, including the space it takes up on the bookshelf and the space your markups (if any) take up. From the window, you can open the eBook Edition, clear all markups from it, or remove it from your eBook. (Removed items could still exist on your Online Bookshelf.)

Turning Pages

Once you have opened an eBook Edition, you can use the Page switch on the right side of your eBook to turn the pages. Press the right edge or left edge of the Page switch to move forward or backward one page at a time.

Tip

To flip through the pages rapidly, hold down the Page switch.

You can also use the Page Slider at the bottom of the page to move through an eBook Edition, as described in the following section.

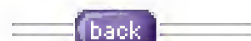
Using the Page Slider

The Page Slider (visible at the bottom of every page) also allows you to speed-slide to a specific page.



To use the Page Slider, follow these steps:

1. Using your finger or the stylus, press firmly anywhere on the Page Slider bar. The square page indicator appears above the slider.
2. Slowly slide your finger right or left. The square page indicator displays the page numbers as you move.
3. When you come to the page you want, lift your finger from the Page Slider. The selected page opens.
4. When the selected page opens, a square Back indicator appears on the Page Slider bar to mark your previous location.



To return to that page, tap the Back indicator.

Changing the Type Size

The normal type size used in eBook Editions is quite readable for most people. However, you can make the type larger if you need to.

To change the type size of an eBook Edition, follow these steps:

1. Press the Menu button to open the Menu.
2. Tap View. The type gets larger, and the Menu closes automatically.

Note

Some publishers may not enable the View option when they create their eBook Editions. If so, those eBook Editions won't change when you tap View.



3. You can continue reading your eBook Edition. Note that fewer words fit on each page (because the type is larger), so the Page Slider now shows that the eBook Edition has more pages.
4. To return the type to its original size, reopen the Menu, and tap View again.

Marking Your Place When You Stop Reading

One of the most enjoyable features of the eBook is that it always remembers where you stopped reading. When you reach a stopping point in an eBook Edition, you can:

- Close the cover if you are finished using the eBook. When you reopen the eBook later, it automatically opens to the page you were last reading.
- Press the Bookshelf button if you want to open a different eBook Edition. When you open any eBook Edition on your eBook, it automatically opens to the last page you were reading.

Tip

The eBook also automatically marks the highest page number you've read in any eBook Edition by placing a vertical black mark on the Page Slider bar. Tap the black mark to jump directly to that page.

Marking a Page for Future Reference

While you're reading, you may come to a passage you want to return to later. You can bookmark that page by turning down the page corner, just as you might in a printed book.



To bookmark a page, follow these steps:

1. Tap the upper right corner of the open page once.
2. A dog-eared page corner appears on the page, and a + mark appears in the Page Slider at the bottom of the page. [You won't be able to see the + mark at first because the square page indicator covers it.]
3. Tap the + mark to return to the bookmarked page from anywhere in the eBook Edition.
4. To remove the bookmark at a later time, tap the upper right corner of the page again. The dog-eared corner disappears.

Jumping from One Bookmarked Page to Another

Once you've bookmarked pages in an eBook Edition, you can jump from one bookmarked page to another by tapping any + mark in the slider.

Try it! Read the following steps, and then try them:

1. Tap the upper right corner of this page to set a bookmark. The page corner is dog-eared, and a + mark appears on the slider (you can't see it at the moment because it's under the page indicator).
2. Press the square page indicator, and slide your finger left to the end of the slider to move to the beginning of the eBook Edition. [You can't see the + mark yet because the Back indicator is covering it.]
3. Click the right side of the Page switch once to move forward one page. You should now see the + mark in the slider, indicating your bookmarked page.
4. Tap the + mark to jump back to this bookmarked page.

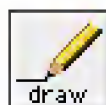


Using the Pen Palette

The Pen Palette is available any time you have an eBook Edition open. To open the Pen Palette, tap the Pen Palette tab, located at the upper left corner of the screen. (The icon shown on the Pen Palette tab varies, depending on which tool is currently selected.)



From the Pen Palette, you can tap:



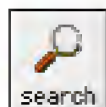
Draw if you want to write brief notes or draw pictures on the pages. For more details, see "[Making Notes on a Page.](#)"



Erase if you want to erase notes, drawings, or highlighting. For more details, see "[Erasing Notes or Drawings.](#)"



Hilite if you want to highlight text for future reference. For more details, see "[Highlighting Text in an eBook Edition.](#)"



Search if you want to select a word or phrase on the page and then search for other occurrences of it. For more details, see "[Searching for a Word or Phrase.](#)"



Searching for a Word or Phrase

You can use your eBook's Find features to search through an open eBook Edition for words and phrases. You can search for words and phrases in two ways:

- Use the Find item on the Menu, which allows you to enter a word or phrase to search for using an on-screen keyboard.
- Use the Search tool from the Pen Palette, which allows you to select a word or phrase on the page and search for other occurrences of it.

Searching for Text with Find

To search for text using Find, follow these steps:

1. Open the eBook Edition you want to search through, and press the Menu button. The Menu opens.
2. Tap Find. The Find window appears at the top of the screen with an on-screen keyboard for entering text.
3. Use the keyboard to type the text to search for.
4. Tap one of the Find options to start the search. You can tap:
 - **Find First** to search for the first occurrence of the text.
 - **Find Prev.** to search backward for the previous occurrence of the text.
 - **Find Next** to search forward for the next occurrence of the text.

5. If your eBook finds a match, it opens the page and places a box around the matching text. The Find window shortens to display only the Find buttons and adds a Go Back button that returns you to the place where you started. You can use the other buttons to continue searching.

Note

If the matching text is underneath the Find window, the window automatically rolls up out of the way, leaving only the tab showing. To pull the window down again so that you can search for another occurrence, tap this tab.

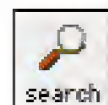
6. When you have completed the search, tap the Close tab to close the Find window.

Speed-Searching for Text with the Search Tool

If you want to search for other occurrences of a word or phrase that appears on a page, you can bypass the Find window and use your eBook's Search tool to save time.

To speed-search using the Search tool, follow these steps:

1. Tap the Pen Palette tab in the upper left corner of the eBook screen. The Pen Palette appears.
2. Tap Search (the magnifying glass shown below) to activate the Search tool. The Find window does not automatically appear as it does when you choose Find from the menu. Instead, the Pen Palette closes, and the Search tool remains active.



3. Now that the Search tool is active, look through the pages for any occurrence of the word or phrase you want to find.



4. To select a single word, just tap the word. A black box appears around the word.

To select a phrase, touch the first word you want to select, and then, without lifting your finger (or the stylus), drag across the screen to the last word you want to select. A black box appears around all the text you selected.

5. The Find Word window appears at the top of the screen. You can tap:
 - **Find First** to search for the first occurrence of the text.
 - **Find Prev.** to search backward for the previous occurrence of the text.
 - **Find Next** to search forward for the next occurrence of the text.
 - **Go Back** to return to the page from which you started.
6. When you have completed the search, tap the Close tab to close the Find Word window. Note that the Search tool remains active until you choose a different tool from the Pen Palette.

Highlighting Text in an eBook Edition

While you're reading an eBook Edition, you can mark up pages by highlighting interesting passages and by adding brief notes or drawings. This chapter explains how to use the Hilite tool to highlight text. The following two chapters explain how to use the Draw tool for notes and drawings and how to search an eBook Edition for markups.

Highlighting Text

To highlight text in an eBook Edition, follow these steps:

1. Tap the Pen Palette tab in the upper left corner of the eBook screen. The Pen Palette appears.
2. Tap Hilite to select the Hilite tool. The Pen Palette closes automatically, and the Hilite tool remains active until you choose a new tool from the Pen Palette.



3. To highlight a single word, just tap the word. The word is highlighted in yellow.

Tip

When highlighting, don't rest your hand on the eBook screen, or you may get unintended marks on the page. If you do get unintended marks on the page, you can erase them as described in the following section, "Removing Highlighting."

4. To highlight a whole section of text, touch the first word in the section, and then, without lifting the stylus (or your finger), drag across the screen to the last word in the section. All the text you drag across is highlighted.



Removing Highlighting

You can remove highlighting from individual words or passages, from an entire page, or from an entire eBook Edition at once.

To remove highlighting from a word or passage, follow these steps:

1. Tap the Pen Palette tab in the upper left corner of the eBook screen. The Pen Palette appears.
2. Tap Erase to select the Erase tool. The Erase tool remains active until you choose a new tool from the Pen Palette. (When you select the Erase tool, the Pen Palette stays open so that you can immediately switch back to the Draw or Hilite tool if you wish.)



3. To remove highlighting, tap anywhere in the highlighted word or passage. The highlighted text, phrase, or passage returns to normal.

To remove highlighting from an entire page at once, follow these steps:

1. Open the page with the highlighting you want to erase.
2. Press the Menu button. The Menu appears.
3. Tap Page. The Page window appears at the top of the screen.
4. Tap Erase These Markups to remove all highlighting and other markups from the page. When the confirmation message appears, tap Yes. The eBook removes all the markups (including highlighting,



notes, and drawings) on the current page.

To remove all the highlighting from an eBook Edition at once, see "[Clearing Markups Out of an eBook Edition.](#)"



Making Notes on a Page

Using the Draw tool from the Pen Palette, you can write brief notes on a page, draw a circle or rectangle around a significant portion of text, or even make a small sketch. If you don't have enough room on the page, you can insert a blank page and add your notes and drawings there.

Tip

We recommend that you use the stylus to add notes and drawings to an eBook Edition. The stylus gives you greater precision and control when writing or drawing.

Adding Notes and Drawings

To add a note or drawing to a page, follow these steps:

1. Tap the Pen Palette tab in the upper left corner of the eBook screen. The Pen Palette appears.
2. Tap Draw to select the Draw tool. The Pen Palette closes automatically, and the Draw tool remains active until you choose a new tool from the Pen Palette.



3. Write or draw on the currently open page. You can write anywhere on the page, in the margins or on top of the existing text.
4. When you close the eBook Edition, all your notes or drawings are saved automatically.

Tip

When writing or drawing, don't rest your hand on the screen, or you may get unintended marks on the page. If you do get unintended marks, you can erase them as described in "Erasing Notes or Drawings" later in this chapter. To mark up an area over a linked item (shown by underlining) you will need to start your drawing slightly away from the linked text. (Tapping directly over this text will take you to the linked information.)

Inserting a Blank Page for Additional Notes

If you don't have enough room on the page for your comments, you can insert a blank page to make space for your notes and drawings. The new page is stored in the eBook Edition but does not increase the page count.

To insert a blank page, follow these steps:

1. Press the Menu button. The Menu appears.
2. Tap Page. The Page window appears at the top of the screen.
3. To add a blank page, tap Insert Blank Page. The Page window closes.
4. The eBook inserts a blank page in the eBook Edition, placing it immediately after the current page.
5. Now you can write or draw on the new page.

Erasing Notes or Drawings

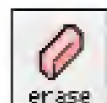
If you want to erase any notes or drawings, you can erase them selectively, erase a whole page at once, or erase all notes and drawings from the entire eBook Edition.

To erase notes or drawings selectively, follow these steps:

1. Open the page with the notes or drawings you want to erase.



2. Tap the Pen Palette tab in the upper left corner of the screen. The Pen Palette appears.
3. Tap Erase to select the Erase tool.



[The Pen Palette stays open so that you can select another tool immediately after erasing.]

4. Using your finger or the stylus, rub on the notes or drawings to erase the marks.

To erase an entire page of notes or drawings at once, follow these steps:

1. Open the page with the notes or drawings you want to erase.
2. Press the Menu button. The Menu appears.
3. Tap Page. The Page window appears at the top of the screen.
4. Tap Erase These Markups to remove all markups [including highlighting as well as notes and drawings] from the page. When the confirmation message appears, tap Yes. The eBook removes all the markups on the current page.

To erase all the notes and drawings from an eBook Edition at once, see "[Clearing Markups Out of an eBook Edition.](#)"



Erasing or Removing Inserted Pages

To erase or remove an inserted page, follow these steps:

1. Go to the inserted page that you want to erase or remove.
2. Press the Menu button. The Menu opens.
3. Tap Page. The Page window appears.
4. To erase all the markups on the page but keep the page itself, tap Erase Page. When the confirmation message appears, tap Yes.
5. To remove the page entirely, tap Delete Page. When the confirmation message appears, tap Yes. The eBook removes the page along with all the markups on it.



Searching for Markups

You can search an eBook Edition for markups, including highlighting, notes, and drawings. You can also jump quickly from markup to markup until you find the one you want.

To search for markups, follow these steps:

1. Press the Menu button. The Menu appears.
2. Tap Markups. The Menu closes, and the Find Markups window appears at the top of the screen.
3. On the Find Markups window, you can tap:
 - **First Markup** to find the first section of marked-up text.
 - **Prev. Markup** to search backward for the immediately previous section of marked-up text.
 - **Next Markup** to search forward for the next section of marked-up text.
 - **Go Back** to return to the page from which you started.
4. When you are finished searching for markups, tap the Close tab to close the Find Markups window.



Using the Shortcut Button

While using your eBook, you can speed up certain common tasks—such as changing the view size or jumping to the next bookmark—by assigning a task to the Shortcut button, which is located on the top of your eBook.

Once you've assigned a task, you need only press the Shortcut button to execute it.

To assign a task to the Shortcut button, follow these steps:

1. Press the Shortcut button, and hold it down until the Shortcut window appears.
2. When the Shortcut window appears, it offers you a number of tasks to choose from, including:
 - **Last book**—Re-open the last eBook Edition you were reading.
 - **Next markup**—Jump to the next markup.
 - **First page**—Jump to the first page of the eBook Edition.
 - **Off**—Turn off your eBook.
 - **Find keyboard**—Open the Find window with its on-screen keyboard.
 - **Change view**—Make the type larger or smaller.
 - **Next bookmark**—Jump to the next bookmark.
 - **Markup tray**—Search for markups.
 - **Blank page**—Insert a blank page.
 - **Bookstore**—Connect to your home bookstore (usually the Gemstar eBook electronic bookstore).
 - **Table of contents**—Jump to the table of



contents or to the first page if there is no table of contents.

- **Auto connect**—Connect to your Online Bookshelf and transfer any new eBook Editions to your eBook.

3. Tap the icon of the task you want to assign to the Shortcut button. The Shortcut window closes.
4. Now when you press the Shortcut button (without holding it down), your eBook performs the newly-assigned task. To assign a different task to the Shortcut button, just repeat the steps above.



Connecting to the eBook Network

To browse your Online Bookshelf or to visit a bookstore, you must first connect to the eBook Network. With your eBook's built-in communications capabilities, you can connect using an Ethernet network or a standard analog telephone line, as described in the following sections.

Note The eBook uses the modem only when it has no Ethernet connection. If it is connected both to an Ethernet network and to a telephone line, the eBook always uses the faster Ethernet connection.

Connecting to a Telephone Line

Anytime you're near an analog telephone line, you can connect your eBook to the eBook Network. Within the United States and Canada, you'll find it simplest to connect by allowing your eBook to dial a local telephone number for the eBook Network, as described in the following instructions. However, if you can't use a local eBook Network number for some reason, you can also connect through any Internet Service Provider (ISP) with whom you have an account. See "[Connecting through Your Own ISP](#)" later in this guide for instructions.

Alert When you connect your eBook to a telephone line, make sure that it is a normal analog line, not a digital line. Like other standard modems, your eBook's modem cannot communicate through a digital line and runs the risk of damage. Home telephone lines are almost always analog, but some lines in office buildings, hotels, convention centers, or similar locations may be digital. If a digital line has a jack labeled "Dataport," you can safely connect your eBook to that jack. If you're unsure about the line, the receptionist or office manager in most locations can tell you what type of line you are connecting to.



To connect to the eBook Network using a telephone line, follow these steps:

1. Plug one end of the phone cord that came with your eBook into the phone jack of an analog telephone line. Plug the other end into the phone jack on the top of your eBook.
2. Open the eBook cover. If your eBook is not already on, press the Menu button.
3. To connect to the bookstore, press the Menu button and tap Bookstore. To connect to your Online Bookshelf, press the Bookshelf button, and tap the Online Bookshelf tab.
4. The eBook dials to connect to the eBook Network. During this time, a Dialing Status window appears at the top of the screen to display the progress of the connection.
5. If you are connecting to the Network for the first time, your eBook will prompt you to complete the registration form. For more details on the registration process see the "Quick Start Guide" that came packed with your product for more details. Otherwise, once the connection is complete, you'll see the opening screen of your home bookstore (usually Gemstar's eBook electronic bookstore) or your Online Bookshelf. You can now explore the bookstore.
6. From the bookstore, you can also explore other services on the eBook Network. Press the Menu button to open the Menu, and then tap Directory. The Directory page appears with a list of bookstores and other services available to you.

Tip If you travel to a new location, you may need to find a new local number for the eBook Network or to change the dialing prefix (to dial an outside line or disable call waiting, for example). To have your eBook find a local number for you, see the next section, "[Finding a Local Access Number](#)." To change the dialing prefix, see the section "[Changing the Dialing Prefix](#)" later in this chapter.

Finding a Local Access Number

If you travel with your eBook, you'll probably want to connect to the eBook Network from telephone lines in a variety of locations and area codes. As long as you're in the United States or Canada, your eBook can always find a local eBook Network access number for you.

Alert Currently, you can only connect to the eBook Network via a telephone line in the United States or Canada. Check the Gemstar web site (www.ebook-gemstar.com) for updates on international connections. If you're in the United States or Canada and want to use your own Internet Service Provider, see "[Connecting through Your Own ISP](#)."

To find a local access number for the eBook Network, follow these steps:

1. If you are not already at the Bookshelf page, press the Bookshelf button.
2. In the eBook category on the bookshelf, locate the "Settings" document, and tap its title. Alternatively, press the Menu button and then tap on Settings from the Menu.
3. The Settings book for your eBook is opened. From the Table of Contents, tap Phone Connection. The Phone Connection page appears.
4. On the Phone Connection page, tap the box for "I've changed location" so that it's checked.

The next time you start to connect to your Online Bookshelf or the bookstore, your eBook dials a toll-

free number, finds a local access number, and then redials using the local number.

5. To connect immediately, tap **Go to bookstore** or **Go to bookshelf** at the bottom of the page.

Tip

When your eBook dials the phone to connect, a **Dialing Status** window appears at the top of the screen. If you tap **Settings** on the **Dialing Status** window, the eBook stops dialing and displays the **Phone Connection Settings** page immediately.

Changing the Dialing Prefix

In some locations, you may need to use a dialing prefix in order to reach an outside line or disable call waiting, for example. You can add, change, or remove a dialing prefix through the **Settings** page.

To change the dialing prefix, follow these steps:

1. If you are not already at the **Bookshelf** page, press the **Bookshelf** button.
2. In the eBook category on the bookshelf, locate the "Settings" document, and tap its title. Alternatively, tap on the **Menu** button and then tap on **Settings** from the **Menu**.
3. The **Settings** book for your eBook is opened. From the **Table of Contents**, tap **Phone Connection**. The **Phone Connection** page appears.
4. In the dialing prefix section, tap a radio button to select one of the following five options:
 - **None (Home)**—The eBook dials the local access number with no prefix.
 - **9 (Work)**—The eBook dials 9 before it dials the local access number.
 - **8 (Hotel)**—The eBook dials 8 before it dials the local access number. (Some hotels require



you to dial 9 out. Check on the phone in the hotel to confirm which number to dial out. If it is 9, tap 9 instead.)

- ***70 [Call Waiting]**—The eBook dials *70 before it dials the local access number. (This prefix disables call waiting in many areas.)
- **Custom**—The eBook dials a custom prefix you enter before it dials the local access number. When selected, an on-screen keypad appears so you can tap out the prefix to use.

5. To connect immediately, tap Go to bookstore or Go to bookshelf shown at the bottom of the page.

Connecting through Your Own ISP

In some cases, you may not wish to use the local eBook Network telephone number (if the local number is a toll call, for example). If so, you can connect through a local Internet Service Provider (ISP) where you have an account.

To connect through your own ISP, follow these steps:

1. If you are not already at the Bookshelf page, press the Bookshelf button.
2. In the eBook category on the bookshelf, locate the "Settings" document, and tap its title. Alternatively, tap on the Menu button and then tap Settings from the Menu.
3. The Settings book for your eBook is opened. From the Table of Contents, tap Phone Connection. The Phone Connection page appears.
4. On the Phone Connection page, tap the Use Custom ISP checkbox to enable this option.
5. Tap the Username box, and use the on-screen

- keyboard that appears to enter your login ID.
6. Tap the Password box, and enter your password.
 7. Tap the Phone Number box, and enter the phone number to dial for your ISP.

Note The dialing prefix options described in [“Changing the Dialing Prefix”](#) also apply to your local ISP phone number.

8. To connect immediately, tap Go to bookstore or Go to bookshelf shown at the bottom of the page.

The next time you connect to the eBook Network—by tapping Bookstore on the Menu or by tapping the Online Bookshelf tab—your eBook will dial the number of your local ISP, log in with the username and password you supplied, and then connect you.

Connecting to an Ethernet Network

If you have access to an Ethernet network connected to the Internet, you can connect your eBook to the network. Ethernet provides a much faster connection to the eBook Network than the eBook's built-in modem—you'll notice the difference both when you transfer eBook Editions from your Online Bookshelf and when using a bookstore.

To connect your eBook to an Ethernet network, follow these steps:

1. Plug one end of the Ethernet cord into an Ethernet line.
2. Plug the other end of the Ethernet cord into the Ethernet connection on the top of the eBook.

Your eBook can detect the presence of an Ethernet network, and will use the Ethernet connection automatically whenever it's available.



If the Ethernet network you're connected to supports DHCP (Dynamic Host Configuration Protocol), your eBook can configure the Ethernet connection automatically. In this case, you can just connect to your Online Bookshelf or a bookstore as you usually do.

If the Ethernet network does not support DHCP, or if you need to use a proxy server, you must configure the Ethernet connection manually, as described in the following sections. Contact your network administrator if you need help with manual configuration (including the proper IP address, subnet mask, gateway address, and name server addresses).

Configuring an Ethernet Connection

If your Ethernet network supports DHCP, your eBook can configure the Ethernet connection automatically. If you need to configure the Ethernet connection manually, follow these steps:

1. If you are not already at the Bookshelf page, press the Bookshelf button.
2. In the eBook category on the bookshelf, locate the "Settings" document, and tap its title. Alternatively, tap on the Menu button and then tap on Settings from the Menu.
3. The Settings book for your eBook is opened. From the Table of Contents, tap Ethernet Connection. The Ethernet Connection page appears.

Configure: ☐ With DHCP
☒ Manually

IP address:

Subnet mask:

Gateway address:

Name server address:

Secondary name server address:

☐ Use HTTP proxy

HTTP proxy address: <input type="text"/>	HTTP proxy port: <input type="text"/>
<small>For example, "proxy.ebook.com"</small>	<small>For example, "8080"</small>

[Go to bookstore](#) [Go to bookshelf](#) [Table of contents](#)

4. If your network supports DHCP, tap the radio button to select Configure with DHCP. You do not need to enter any further information.
5. Tap Go to bookshelf or Go to bookstore to connect immediately.
6. If your network does not support DHCP, tap the radio button to select Configure Manually, and then enter the required information as described in the following steps.

Note Contact your network administrator to get the proper IP address, subnet mask, gateway address, and name server addresses.

- 7. Tap in the IP Address box. The IP Address window appears.**

The image shows a screenshot of a handheld device's screen. At the top, the text "IP address" is displayed. Below it is a white rectangular text input field with a cursor. Under the input field are two buttons: "next" on the left and "enter" on the right. Below these buttons is a numeric keypad with buttons for digits 1 through 9, 0, and a "backspace" button. The keypad is arranged in a standard 3x4 grid. At the bottom of the screen, a small upward-pointing arrow is visible.

- 8. Use the keypad to enter the IP address assigned to you by your network administrator. The address will be four groups of numbers separated by periods (for example, 165.227.2.10).**

When you have entered the complete IP address correctly, tap Next to move to the Subnet mask window.

- 9. Enter the subnet mask number given you by your network administrator. When you have entered the subnet mask number correctly, tap Next to move to the Gateway address window.**
- 10. Enter the gateway address given you by your network administrator. When you have entered the gateway address correctly, tap Next to move to the**



Name server address window.

11. Enter the name server addresses given you by your network administrator. (You may optionally enter a secondary name server). When you have entered the name server address correctly, tap Enter to close the window and return to the Ethernet Connection page.
12. Tap Go to bookshelf or Go to bookstore to connect immediately.

Using a Proxy Server

Some networks require that you connect to the Internet through a proxy server. If your Ethernet network requires you to use a proxy server, contact your network administrator for the proxy server address and port number.

To configure your eBook to use a proxy server, follow these steps:

1. If you are not already at the Bookshelf page, press the Bookshelf button.
2. In the eBook category on the bookshelf, locate the "Settings" document, and tap its title. Alternatively, tap on the Menu button and then tap Settings from the Menu.
3. The Settings book for your eBook is opened. From the Table of Contents, tap Ethernet Connection. The Ethernet Connection page appears.
4. On the Ethernet Connection page, tap the Use HTTP Proxy box to select it.
5. Tap in the HTTP Proxy Address box. The on-screen keyboard window appears so that you can tap in the proxy address given to you by your network administrator. When you have entered the proxy



server address correctly, tap Next.

6. The on-screen numeric keypad appears so that you can tap in the proxy port number given to you by your network administrator. When you have finished, tap Enter.
7. Tap Go to bookshelf or Go to bookstore to connect immediately.

Checking your Connection Status

The eBook provides a Network Information page where you can view the status of your connection settings and your current connection.

To check the status of your connection settings, follow these steps:

1. If you are not already at the Bookshelf page, press the Bookshelf button.
2. In the eBook category on the bookshelf, locate the "Settings" document, and tap its title. Alternatively, tap on the Menu button and then tap Settings from the Menu.
3. The Settings for your eBook is opened. From the Table of Contents, tap Network Information. The Network Information page appears with information on your connection status, including:
 - Presence of internal modem and Ethernet
 - Ethernet MAC address (which may be needed by your network support staff)
 - Ethernet link status (network up or down)
 - IP address, subnet mask, gateway address, and name server addresses (if connected to an Ethernet network)



4. Tap the Menu button, then Bookstore to connect immediately.

Browsing a Bookstore

When you connect to a bookstore through the eBook Network, the bookstore's Entrance appears.



You can visit different sections of the bookstore, browse the bookstore's collection, and buy eBook Editions of books, periodicals, and other documents. By tapping the tabs on top of the bookstore screen, you can select:

- **Entrance**—To go to the bookstore's opening screen, which often includes notices, featured eBook Editions, and other information.
- **Bestsellers**—To get a list of the most popular eBook Editions.
- **Browse**—To view available eBook Editions by category and subcategory.
- **Search**—To search for eBook Editions by title, author, and keyword.
- **What's New**—To view all eBook Editions received from the date you last visited What's New or from any date you specify.
- **Order Form**—To review eBook Editions you've selected to buy and submit your order.

Tip

When browsing through a bookstore, the Page switch acts as it would when reading an eBook Edition. The left side of the Page switch will move back to the previous screen. The right side of the Page switch will move to the next screen.



For example, to browse eBook Editions by category after you've connected to a bookstore, follow these steps:

1. Tap the Browse tab. A list of categories of eBook Editions appears.
2. Tap Books. A list of categories of books available in eBook Editions appears.
3. Tap Fiction & Literature. A list of eBook Editions in the fiction and literature category appears. For each eBook Edition, the list displays the title, author, date, price, and a brief description.
4. Tap the Information icon to the left of a title to see a more detailed description. (Press the left side of the Page switch to return to the original list.)
5. Tap the Buy icon to the right of a title to put the eBook Edition on your order form for purchase. If you haven't previously entered your credit card information, you'll be asked to enter it now.
6. Press the left side of the Page switch to return to browsing from where you left off. Tap the Browse tab to start browsing from the beginning again. To complete the purchase of the items you've selected, see the next section, "Buying an eBook Edition."

Buying an eBook Edition

To purchase the eBook Editions you've selected in the bookstore, follow these steps:

1. Tap the Order Form tab. The Order Form appears, listing all the items you've selected, the price for each item, the subtotal and tax, and the total price for all items.
2. To remove an item from your order, tap the Remove



- icon to the right of the item's entry on the form.
3. To clear the entire form, removing all items at once, tap **Clear Form** at the bottom of the form.
 4. To confirm your current selections and begin the purchase process, tap **Buy Now** at the bottom of the form.
 5. Once you've completed your purchase, your new eBook Editions will appear on your Online Bookshelf on the eBook Network. See "[Managing eBook Editions on Your Online Bookshelf](#)" for information about browsing books on the Online Bookshelf and transferring them to your eBook so that you can read them.

Buying a Subscription to a Periodical

A *periodical* is a publication that appears at regular intervals—for example, a daily newspaper, a weekly newsletter, a monthly magazine, or a quarterly journal. If your bookstore stocks periodicals, you can buy an eBook Edition of the current issue of a periodical in the same way you buy an eBook Edition of a book or other document. However, most periodicals also offer *subscriptions*. When you buy a subscription to a periodical, you receive a specified number of issues automatically, as they are published.

Note

When a new issue of a periodical is delivered to your Online Bookshelf, it replaces the previous issue there. Some periodical subscriptions are not time limited and will not require renewal. These are delivered automatically until you decide to cancel your subscription.

You'll find subscriptions listed in the bookstore just like other items. When you buy a subscription to a periodical, an eBook Edition of the current issue will appear on your Online Bookshelf. Thereafter, each new issue of the periodical will appear on your Online Bookshelf as it is published, without any effort on your part, for the length of your subscription. When your subscription runs out, you can buy a renewal through the same process. For on-going subscriptions, you will not need to renew. To stop delivery you can cancel these subscriptions through the same process.

Tip

You can schedule your eBook to connect to your Online Bookshelf automatically at specified times (for example, at night) and transfer any new eBook Editions it finds there. If you combine this feature with a subscription to a periodical, then new issues of the periodical will automatically be transferred to your eBook as they appear. See ["Scheduling an Automatic Connection to Your Online Bookshelf"](#) for information on how to set up an automatic connection.

Disconnecting from the eBook Network

If you're connected to a telephone line and you're not in a bookstore, your eBook will disconnect itself from the eBook Network after two minutes of inactivity. If you want to disconnect immediately, press the Menu button and then tap Disconnect on the Menu, or just unplug the phone cord.

If you're connected to an Ethernet network, you don't need to worry about disconnecting. Unlike telephone lines, networks are always on. If you need to disconnect your eBook from the Ethernet network (to move to a new location, for example), just unplug the network cable. Alternatively, tap the Menu button and then tap Disconnect on the Menu.

Browsing the Bookshelf

Just as library bookshelves store books, your eBook's Bookshelf stores your eBook Editions. When you press the Bookshelf button, your eBook displays the Bookshelf page.



The Bookshelf banner, shown above, is more than just decoration: It shows how much space on your eBook is occupied by eBook Editions. For example, if the bookshelf in the banner is just over half full, as shown above, then eBook Editions currently on your eBook occupy just over half the available space.

Below the Bookshelf banner, the page is divided into two areas, each labeled with a tab:

- **eBookshelf** lists all of the eBook Editions currently stored on your eBook.
- **Online Bookshelf** lists all of the eBook Editions in your entire collection, which is kept in your personal storage area on the eBook Network, not on your eBook. Any items you purchase will always be stored here unless you delete them.

To read an eBook Edition listed on the eBookshelf tab, just tap the title. Because the eBook Edition is already stored on your eBook, it opens right away. See [“Managing eBook Editions on Your eBook”](#) for more information on working with eBook Editions on your eBook.



To read an eBook Edition listed on the Online Bookshelf tab, you must connect to the eBook Network and then transfer the eBook Edition from the Online Bookshelf to your eBook, as described in the next section, "[Managing eBook Editions on Your Online Bookshelf](#)."



Managing eBook Editions on Your Online Bookshelf

The Online Bookshelf section of your eBook Bookshelf lists all the eBook Editions in your collection. These eBook Editions are kept in your personal storage area on the eBook Network, not on your eBook, so you must be connected to a telephone line or an Ethernet network in order to work with them.

Alert

When you connect your eBook to a telephone line, make sure that it is a normal analog line, not a digital line. Like other standard modems, your eBook's modem cannot communicate through a digital line and runs the risk of damage. Home telephone lines are almost always analog, but some lines in office buildings, hotels, convention centers, or similar locations may be digital. If a digital line has a jack labeled "Dataport," you can safely connect your eBook to that jack. If you're unsure about the line, the receptionist or office manager in most locations can tell you what type of line you are connecting to.

Once you connect to your Online Bookshelf, you can browse the eBook Editions in your collection and transfer them to your eBook for reading. You can also remove any items that you no longer want to keep.

To browse the list of books on your Online Bookshelf, follow these steps:

1. Make sure that you're connected either to a telephone line or to an Ethernet network. (See ["Connecting to the eBook Network"](#) for more information.)
2. Press the Bookshelf button to display the Bookshelf page.
3. Tap the Online Bookshelf tab. Your eBook connects to the eBook Network and then to your Online Bookshelf.

4. When the connection is complete, the contents of your Online Bookshelf appear—a complete listing of all the eBook Editions in your collection. If you have more titles than can be listed on one page, press the Page switch to turn to the next page or use the Page Slider at the bottom.

The list also includes icons that show each title's status:



Titles with a checkmark are currently on your eBook. You can read them whenever you want.



Titles without a checkmark are not currently on your eBook and are stored only on your Online Bookshelf. You must transfer these from the Online Bookshelf to your eBook to read them.

Transferring an eBook Edition from Your Online Bookshelf

After opening your Online Bookshelf area, you can transfer any of the eBook Editions listed there to your eBook so that you can read it.

To transfer an eBook Edition from your Online Bookshelf to your eBook, follow these steps:

1. Tap the title of the eBook Edition in the Online Bookshelf listing.
2. A window appears at the top of the screen, and the transfer begins. It will take a few moments to finish.
3. When the transfer is complete, the window closes.
4. Tap the eBookshelf tab to view your eBook contents. The eBook Edition you transferred is now listed and ready for you to read.

Tip You don't need to worry about disconnecting from the eBook Network. If you're connected to an Ethernet network, your eBook can simply remain connected. If you're connected to a telephone line, your eBook disconnects automatically after two minutes of inactivity (unless you're in a bookstore). To disconnect immediately, press the Menu button and then tap Disconnect on the Menu, or just unplug the phone cord.

Scheduling an Automatic Connection to Your Online Bookshelf

You can schedule your eBook to automatically connect to your Online Bookshelf at a specified time every day (for example, at night) and transfer any new eBook Editions it finds. This feature can be especially useful if you have a subscription to a periodical.

When you schedule an automatic connection, your eBook will:

- Wake up at the scheduled time each day by watching the local clock time.
- Connect to your Online Bookshelf.
- Transfer any new eBook Editions from your Online Bookshelf to your eBook.
- Disconnect from your Online Bookshelf and turn itself off.

Your eBook repeats these steps every day at the scheduled time until you turn the automatic connection feature off.

Tip If you assign the Auto Connect task to the Shortcut button, as described in "[Using the Shortcut Button](#)," you can also force your eBook to perform an automatic connection immediately (instead of waiting for the scheduled time). The eBook then connects to your Online Bookshelf, transfers any new eBook Editions, and disconnects automatically when done.



To schedule an automatic connection, you first need to:

- Set the clock to the correct local time.
- Set the Auto Connect clock timer to the time you want your eBook to connect.

Setting the Local Time

You might need to set the local time when you first get your eBook.

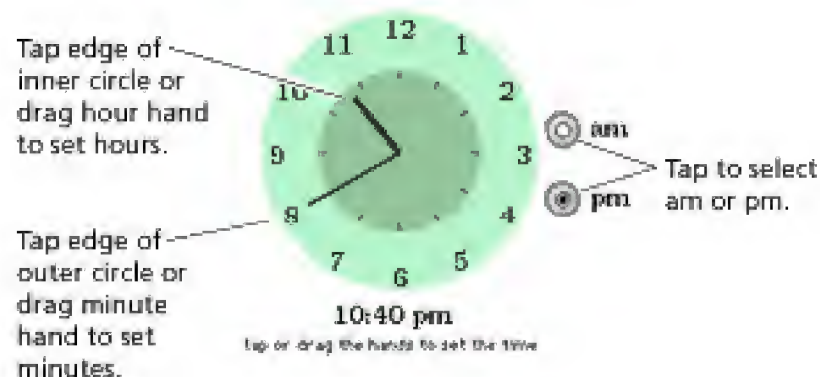
The Auto Connect feature watches the time on your local clock to determine when to wake up and connect. You may also want to reset your time to the correct current local time if you are travelling across time zones.

To set the current local time, follow these steps:

1. If you are not already at the Bookshelf page, press the Bookshelf button.
2. In the eBook category on the eBookshelf, locate the "Settings" document, and tap its title. Alternatively, tap on the Menu button and then tap Settings from the Menu. The Settings book for your eBook is opened.
3. From the Table of Contents, tap Time. The Time page appears.

4. Set your current local time as follows:

- To set the hour, tap the edge of the inner circle on the clock, or drag the hour hand.
- To set the minutes, tap the edge of the outer circle, or drag the minute hand.
- Tap to select AM or PM.



- The new time is saved automatically when you move from this page. To set your auto connect timer from here, you only need to press the Page switch forward one page.
- Press the Bookshelf button to return to your eBook bookshelf.

Setting the Auto Connect Timer

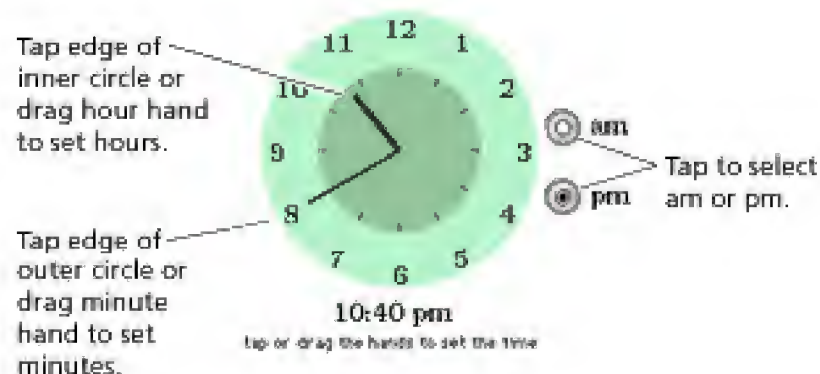
The auto connect timer determines when your eBook will connect and transfer new eBook Editions to your eBook. It relies on the local time setting to determine the current time and waits until the timer indicates that your eBook should wake up and begin.

To set the auto connect timer, follow the steps below:

- If the Settings book is not already open or you are

not already at the Bookshelf page, press the Bookshelf button.

2. In the eBook category on the eBookshelf, locate the "Settings" document, and tap its title. Alternatively, tap on the Menu button and then tap Settings from the Menu. The Settings book for your eBook is opened.
3. From the Table of Contents, tap Auto-connect. The Auto-Connect page appears.
4. Set your auto connect timer as follows:
 - a. To set the hour, tap the edge of the inner circle on the clock, or drag the hour hand.
 - b. To set the minutes, tap the edge of the outer circle, or drag the minute hand.
 - c. Tap to select AM or PM.



5. The new time is saved automatically when you move from this page. [To set your current local time from here, you need to press the Page switch back one page.]
6. Press the Bookshelf button to return to your eBook bookshelf.

**Note**

The auto connect time is approximate. The connection may take place any time within 10 minutes of the scheduled time. To enable auto connect, check the auto connect box in your Settings book.

IMPORTANT: To execute the automatic connection, your eBook must be connected to a telephone line or Ethernet network, and it must be off at the scheduled connect time. (To turn the eBook off, either close its cover, or press the Menu button and then tap Off on the Menu.) If your eBook is on at the scheduled time, it defers the automatic connection until the next day at the same time.

How an Automatic Connection Works

Before the scheduled time arrives, connect your eBook to a phone line or Ethernet network and turn it off. (Either close the eBook's cover, or press the Menu button and then tap Off on the Menu.) If your eBook is on at the scheduled time, it defers the automatic connection until the next day at the same time.

Note

If you're connecting to a telephone line, and you're in a new location, make sure you have the correct local access number and the proper dialing prefix (if required). See "[Finding a Local Access Number](#)" and "[Changing the Dialing Prefix](#)" for more information. Also if your new location is in a different time zone you may need to change the current local time.

Within 10 minutes of the scheduled time, your eBook wakes up and connects to your Online Bookshelf.

If your eBook can't connect for some reason (such as no dial tone or a network problem), it defers the connection until the next day. When you next turn on your eBook, it displays a message reporting the problem. (For more information, see "[If an automatic connection fails](#)" in the "Troubleshooting" section.)



Note If you have assigned a passcode for your eBook, as described in "[Securing Your eBook with a Passcode](#)," the passcode is not required for the automatic connection. Your eBook can still wake up, connect, transfer new items, and disconnect, completely unattended.

Once connected, your eBook transfers any eBook Editions it finds in the New category on your Online Bookshelf.

[Any eBook Edition that you have not previously transferred to your eBook will be listed in the New category.] Your eBook transfers periodicals first, starting with the largest ones, and then transfers books and other documents, again starting with the largest. When the transfer is complete, or when there is no free space left, your eBook automatically disconnects and turns itself off.

When you next turn on your eBook, it displays a message window listing the eBook Editions it transferred successfully and notifying you of any items it couldn't transfer due to lack of space or for other reasons.

Your eBook repeats the automatic connection every day at the scheduled time until you disable it by unchecking the autoconnect setting.

Tip If you subscribe to daily or weekly periodicals, you may find that the free space on your eBook fills up with back issues. However, you can easily remove back issues of a periodical to make room. See the instructions for removing eBook Editions in the following section.

Making Room on Your eBook

If there's not enough free space on your eBook when you try to transfer an eBook Edition from your Online Bookshelf, a Status window appears to say there's not enough room. To make room, you can remove some of the eBook Editions currently stored on your eBook.

Note If you still have a copy of an eBook Edition on your Online Bookshelf after you remove it from your eBook, you can transfer it to your eBook again when you need it. However, the new copy won't have any markups you added to that eBook Edition previously.

When looking for a likely eBook Edition to remove, you can judge each title's relative size by looking at its icon. Bigger eBook Editions have fatter books in their icons; smaller eBook Editions have slimmer ones.

Largest books



Smallest books

To remove an eBook Edition from your eBook, follow these steps:

1. On the Bookshelf page, tap the eBookshelf tab.
2. Review the eBook Editions under the eBook tab. Decide which eBook Editions you can remove from your eBook to make room for others. If you subscribe to a periodical, for example, you may decide to keep only the current issue and remove all the back issues.
3. Tap an eBook Edition's icon to open its Information window. This window tells you how much space the eBook Edition occupies and how much of that space is used for markups.
4. If you have many markups in a large eBook Edition,



you can free a lot of space by removing the markups. Tap **Clear Markups** on the Information window to remove the markups from the eBook Edition.

5. To remove the eBook Edition itself from your eBookshelf, tap **Remove Book** on the Information window. The window closes, and the eBook Edition disappears from the eBookshelf tab.

Note

If the eBook Edition you have chosen is an issue of a periodical, you'll be asked whether you want to remove only the selected issue or back issues as well. Tap **This Issue** to remove only the selected issue or **This and Back Issues** to remove the selected issue and all back issues.

6. Repeat this process with other eBook Editions, until you think you have enough free space for the new eBook Editions you want to add.
7. When you are finished, tap the **Online Bookshelf** tab to reopen it, and transfer the eBook Edition you want to store on your eBookshelf.

Removing eBook Editions from Your Online Bookshelf

If you want to remove an eBook Edition from your Online Bookshelf—back issues of a periodical, for example—you can do so. If you do remove an eBook Edition, though, it is permanently erased. If you find that you need it again, you'll have to obtain it from the original source. The bookstore will have a record of your purchase and will allow you to select the eBook Edition without having to pay for it a second time.

To remove an eBook Edition from your Online Bookshelf:

1. On the Bookshelf page, tap the **Online Bookshelf** tab to connect to your Online Bookshelf on the eBook

Network. (You will need to be connected to a phone line or Ethernet network for this.)

2. When your Online Bookshelf appears, tap the circle next to an eBook Edition to open its Information window. (Do not tap the title, as that will transfer the eBook Edition to your eBook.)
3. When the Information window appears, tap **Remove Book** to remove the eBook Edition (or **Remove Issue** if it's an issue of a periodical).

Note If the eBook Edition you have chosen to remove is an issue of a periodical, you'll also be asked whether you want to remove only the selected issue or back issues as well. Tap **This Issue** to remove only the selected issue or **This and Back Issues** to remove the selected issue and all back issues.

4. You'll be asked to confirm that you want to remove this item. If you want to remove this eBook Edition permanently, tap **Yes**. The eBook Edition is removed from your Online Bookshelf.

Disconnecting from Your Online Bookshelf

If you're connected to a telephone line, your eBook will disconnect itself from the eBook Network after two minutes of inactivity. If you want to disconnect immediately, press the Menu button and then tap **Disconnect** on the Menu, or just unplug the phone cord.

If you're connected to an Ethernet network, you don't need to worry about disconnecting. Unlike telephone lines, networks are always on. If you need to disconnect your eBook from the Ethernet network (to move to a new location, for example), press the Menu button and then tap **Disconnect** on the Menu, or just unplug the network cable.

Managing eBook Editions on Your eBook

As mentioned previously your eBookshelf lists all the eBook Editions currently stored on your eBook. To open and read any of these, just tap its title on the list. As described in previous chapters, you can not only read these eBook Editions but also highlight text, add notes or drawings, and search for words and phrases.

Your eBook has a fixed amount of storage space devoted to the collection of books on your eBook. Though you can increase this storage space (see [“Increasing the Storage Capacity of Your eBook”](#)), you can also save space by managing the eBook Editions on your eBook efficiently. The following sections describe [how to clear markups out of an eBook Edition](#) so that it takes up less space and how to remove eBook Editions from your eBook to make room for new ones.

Clearing Markups Out of an eBook Edition

Your eBook's markup features allow you to enhance your reading by highlighting text, making brief notes and drawings, and even adding whole pages for notes and drawings. These markups add to the space required to store an eBook Edition, however, and extensive markups can use quite a bit of space. To reduce the amount of space required by a marked-up eBook Edition, you can:

- Go through the eBook Edition, page by page, and erase any unnecessary markups. [Tap the Menu button and use the Markups item on the Menu to help find these.]
- Open the Information window for the eBook Edition, and clear out all the markups at once.



To clear out all the markups from an eBook Edition, follow these steps:

1. Press the Bookshelf button to view your eBook Editions on your eBook.
2. Tap the book icon (not the title).
3. When the eBook Edition's Information window appears, it shows how much of the total Bookshelf space is occupied by this eBook Edition and how much of that space is taken by markups. If an eBook Edition takes up 20% of the bookshelf total and markups take up 80% of the eBook Edition's total size, you can free lots of space by clearing the markups.
4. If you do not want to keep the markups in this eBook Edition, tap Clear Markups. A confirmation message appears, asking you to confirm the removal.
5. Tap Yes to proceed. The eBook erases all the markups from this eBook Edition and then closes the Information window.
6. If you decide you want to remove the entire eBook Edition instead, follow the steps in the next section.



When You Stop Using Your eBook

You have two options when you want to stop using your eBook. You can:

- Close the eBook's cover. When you close the cover, the eBook turns off. When you open the cover again, the eBook opens directly to the place you were when you closed the cover.
- Press the Menu button to open the Menu, and then tap Off to turn off the eBook. In this state, the eBook will not turn on if you just open the cover. To wake up the eBook, open the cover, and press the Menu button. After a few seconds, the eBook opens to the place where you left off.

Tip

If you're not going to use your eBook for awhile, or if you're travelling or moving around with it, use the Menu to turn off the eBook. If you simply close the cover, the cover may get accidentally dislodged, in which case the eBook will turn on and start draining the battery.



Securing Your eBook with a Passcode

If you're concerned about the security of your eBook and the information on it, you can secure access to it through a numeric passcode.

Alert

If you forget your passcode, you'll have to return your eBook to Thomson Consumer Electronics in order to gain access to it again. Record your passcode in a secure location to prevent any inconvenience.

To set or change the passcode for your eBook, follow these steps:

1. If you don't already have the Bookshelf page open, press the Bookshelf button.
2. In the eBook category on the bookshelf, locate the "Settings" document, and tap its title. The Settings book for your eBook is opened. Alternatively, press the Menu button and tap Settings on the Menu.
3. From the Settings book Table of Contents page, tap Passcode. If you've never entered a passcode before, the Passcode page appears immediately. If you've already set a passcode, you'll be asked to enter it first.
4. To turn on the passcode option, tap the Ask for Passcode checkbox to check it (if it is not already checked).
5. Tap one of the following radio buttons:
 - **Ask Every Time** to have the passcode requested every time you turn on the eBook.
 - **Ask Every Hour** to have the passcode requested when you turn on the eBook if it has not been requested within the last hour.



- **Ask Every Day** to have the passcode requested once a day.
- 6. Tap Enter New Passcode. The Passcode Entry window appears.
- 7. Use the on-screen numeric keypad to enter a number for your passcode, **write it down(!)** and keep it in a safe place, and then tap Change to save it, or tap Don't Change to leave the window without changing the passcode.
- 8. If you tap Change, you'll be asked to confirm that you want to change the passcode. Tap Yes. The Passcode Entry window closes.
- 9. Tap the Bookshelf button to exit the eBook Settings.

To turn off the passcode option for your eBook, follow these steps:

1. If you don't already have the Bookshelf page open, press the Bookshelf button.
2. In the eBook category on the bookshelf, locate the "Settings" document, and tap its title. The Settings book for your eBook is opened. Alternatively, press the Menu button and tap Settings on the Menu.
3. From the Settings book Table of Contents page, tap Passcode. The Passcode page appears.

Note

If you've already set a passcode for your eBook, you'll be asked to enter the passcode before the Passcode page appears.

4. To turn off the passcode option, tap the Ask for Passcode checkbox so that it is unchecked.
5. Tap the Bookshelf button to exit the eBook Settings.



Updating Your eBook Software

Occasionally, when you connect to the eBook Network, a feature update alert may appear. This alert lets you know that a new version of the eBook software is available and tells you approximately how long the update will take.

The alert gives you the option of updating now or later. Tap **Continue** to update your eBook immediately, or tap **Cancel** to update another time.

If you tap **Cancel**, the update alert appears again in 24 hours and continues to appear regularly until you update the software. To get the update at your convenience (rather than waiting for the alert to return), follow these steps to connect to the Customer Support area on the eBook Network and update your software:

1. Make sure your eBook is connected to an analog telephone line or an Ethernet network.
2. Press the Menu button, and tap **Bookstore**.
3. Once connected, press the Menu button, and tap **Directory**.
4. When the Directory page appears, tap **Customer Support**.
5. On the Customer Support page, tap **Update** to update your software. If no **Update** button appears, then you already have the latest software.

It's best to update your software as soon as you can to ensure continued access to the eBook Network and to take advantage of new and improved features.



Care of Your Battery

When fully charged, your eBook battery should provide seven to fifteen hours of use. You can check the status of your battery at any time, and recharge it when it is low. Allow about two hours to recharge the battery if you're not using the eBook at the same time or two and a half hours if you plan to use the eBook while recharging.

Checking Battery Status

To check the battery status at any time, follow these steps:

1. Press the Menu button at the top of the eBook. The Menu appears to the left.
2. For a quick check of battery status, look at the Battery item on the Menu. The shading of the battery icon shows the remaining charge in the battery, and the estimated time remaining is shown below the icon.
3. For a more detailed view, tap Battery on the Menu. The Battery Status window appears at the top of the eBook screen. The horizontal battery gauge shows how much of the battery's total charge remains.
4. Tap the Close tab at the bottom of the Battery Status window to close it.

Tip

If the Battery Status window shows that the battery is empty, and the charge didn't last as long as you expected, recharge the battery for at least two hours to make sure it's fully charged.



Recharging the Battery

1. Plug the eBook AC power adapter into an electrical outlet.
2. Connect the free end of the adapter to the AC adapter port on the top of the eBook.
3. To make sure the battery is charging, press the Menu button, and then tap Battery. The Battery Status window appears and displays the current charging status.
4. If you leave the eBook off, the battery will be fully charged in two hours.

Tip

You can use the eBook while the battery is charging, but it will take longer to charge if you do.

Getting the Most from Your Battery

The battery in your eBook lasts longer if it is not always kept fully charged. If you have been using your eBook for an extended period of time while connected to the AC adapter, the eBook keeps the battery slightly less than fully charged to help extend the life of the battery.

To restore the battery to a full charge, follow these steps:

1. Disconnect the AC adapter from the eBook.
2. Use the eBook for at least two hours while disconnected.
3. Reconnect the AC adapter to charge the battery.

Removing and Replacing the Battery

You can remove and replace the battery if necessary, but you should rarely need to do so unless you are replacing a



battery or an authorized technician tells you to remove the battery.

To remove the battery, follow these steps:

1. Close the eBook cover to turn off your eBook, or press the Menu button and tap Off on the Menu.
2. Unlatch and open the Battery Access door on the bottom of the eBook.

Alert

If you see a small red light near the end of the battery, do not remove the battery! Your eBook is active and is performing maintenance. Instead, close the Battery Access door. Now press the Menu button, and then tap Off on the Menu to turn off your eBook. When the light on the battery is out, you may remove the battery.

3. Grab the strap on the end of the battery, and pull the battery straight out of the eBook.

To replace the battery after it has been removed, follow these steps:

1. Unlatch and open the Battery Access door on the bottom of the eBook.
2. Slide the battery in, connector end first, strap end last. The strap end of the battery should be visible through the Battery Access door when you're done.
3. Make sure the battery is all the way in, and then close and latch the Battery Access door.
4. If necessary, connect the AC adapter, and charge the battery.



Increasing the Storage Capacity of Your eBook

Your eBook's storage is provided by a flash memory card. You can increase this storage by substituting a larger memory card, which you can obtain from many computer and digital camera equipment suppliers.

The new memory card replaces your eBook's original card, so when you add the new memory card, you lose access to the eBook Editions and markups stored on your original memory card. If the eBook Editions still exist on your Online Bookshelf, you can transfer them to your eBook again, but they won't include your current markups. However, you can regain access to those eBook Editions and your markups by reinstalling the original memory card when you need it.

To install a memory card in your eBook, follow these steps:

1. Press the Menu button, and then tap Off on the Menu to turn off the eBook.
2. Locate the card slot on the bottom of the eBook.
3. Remove the existing memory card carefully by pressing in on the small tab. You might want to use the stylus to make sure you press the tab in all the way.
4. Carefully insert the new memory card by sliding it in until the tab pops back into place.
5. Open the cover and press the Menu button to turn your eBook on.

If your eBook does not turn itself on, the battery may need



to be charged. See "[Care of Your Battery](#)" for instructions on charging, or see "[Troubleshooting](#)" if charging does not help.



Care and Cleaning of the Screen

The touch-sensitive screen of your eBook is designed to be durable and reliable in normal use. To ensure best results:

- Close the cover when you're not using your eBook or when you're carrying it around to avoid accidental damage to the screen.
- Use only your finger or the eBook stylus to write, draw, or tap on the screen. Other implements may damage the screen.
- Don't use window cleaners or other household products to clean the screen. Use only water with mild soap or a cleaner specially formulated for cleaning touch screens.
- Don't use paper towels, rough cloth, or other harsh materials to clean the screen. Use the cleaning cloth that came packed with your eBook. You can also use a soft cotton cloth or a cloth designed for use on computer screens or eyeglasses.



Troubleshooting

If you run into any problems using your eBook, check these tips first for a solution.

Viewing problems

If the screen appears faded or dark

If your eBook screen appears blotchy, faded, or dark, adjust the Brightness and Contrast controls for better visibility. These controls are located on the right side of your eBook, just above the Page switch.

See ["Adjusting the Brightness and Contrast of the Screen"](#) for more information.

If nothing appears on-screen

1. Press the Menu button once.
2. If nothing appears within five seconds, turn the Brightness control all the way up. Now turn the Contrast control in both directions.
3. If the screen stays dark, the battery may need to be recharged. Connect the AC adapter to your eBook and to an electrical outlet, and then open the cover and press the Menu button. Something should now appear on-screen.
4. If nothing appears, close the cover, and wait one full minute. Then open the cover, and press the Menu button.



If the eBook appears to stop working

If there is something visible on-screen but you cannot open anything or turn a page, close the cover, and wait one full minute before reopening it. This shutdown clears up the problem in most cases.

In rare cases, the screen may suddenly display rows of alternating lines or some other unwanted and unexpected material. Again, close the cover, and wait one full minute before reopening it.

Battery problems

If you think something is wrong with the battery

See "[Care of Your Battery](#)" for information on checking battery status and recharging the battery.

Do not do anything with the battery itself until you have called 1-918-488-4151. If you are asked to open the Battery Access door, do so, and then look inside. If you see a small red light near the end of the battery, **DO NOT REMOVE THE BATTERY.**

Instead, follow these instructions:

1. Press the Menu button.
2. When the Menu appears, tap Off.
3. Close the eBook cover.
4. Reopen the Battery Access door, and verify that the red light is off.
5. When the light is off, remove the battery.

If the battery does not recharge

eBook batteries, like all rechargeable batteries, have a



fixed life span and will eventually wear out. If you need help diagnosing the battery's state, visit the Gemstar web site at www.ebook-gemstar.com. If the battery has expired, you can buy a new rechargeable battery through the web site.

Connection problems

If you cannot connect to the eBook Network or view books on your Online Bookshelf

First look on the eBook screen for any alert messages that will tell you what the problem is. Then check the following:

If you're connected to a telephone line:

- Make sure the phone cord is securely plugged into both the wall outlet and the eBook.
- Make sure that your eBook is connected directly to a phone outlet and not through an answering machine, modem, fax machine, or other device.
- Test the line to see if it is live by connecting a phone to it and listening for a dial tone.
- Verify that your eBook is connected to an analog telephone line. Like other standard modems, your eBook modem cannot communicate through a digital line and runs the risk of damage. Home telephone lines are almost always analog, but some lines in office buildings, hotels, convention centers, or similar locations may be digital. If a digital line has a jack labeled "Dataport," you can safely connect your eBook to that jack.
- If the telephone line you're using requires a dialing prefix (such as 8 or 9), make sure you have the correct prefix selected. See "[Changing the Dialing Prefix](#)" for more information.



- If the line has call waiting, it may be active. If so, try adding a dialing prefix to turn off call waiting. See [“Changing the Dialing Prefix”](#) for more information.
- If you're connected to both a telephone line and an Ethernet network, the eBook always uses the Ethernet connection if it is active. If you need to use the telephone line to connect for some reason, disconnect the network cable and leave only the telephone line connected.

If you're connected to an Ethernet network:

- Make sure that the network cable is securely plugged into the Ethernet adapter port on the eBook. See [“Connecting to an Ethernet Network”](#) for more information.
- Check the Network Information page to make sure the network is connected and active (Ethernet Link Status is Up). See [“Checking Your Connection Status”](#) for more information.
- If your eBook is set to configure itself using DHCP, check with your network administrator to verify that your network supports DHCP and that the DHCP server is active. If the network does not support DHCP, configure the Ethernet settings manually. See [“Configuring an Ethernet Connection”](#) for more information.
- The eBook requires a 10 Megabit Ethernet connection. Check with your network administrator to verify that the network supports 10 Megabit connections (and not just 100 Megabit connections).

If you're unable to resolve the problem, be sure to have your telephone settings or network settings available when you call to get service.



If you cannot connect to the eBook Network from outside the United States or Canada

At this time, if you're connecting to a telephone line, you can't dial in directly to the eBook Network from outside the United States or Canada. If you're connecting to an Ethernet network that is connected to the Internet, you can reach the eBook Network from anywhere. Updates on international connections will be posted on the Gemstar web site (www.ebook-gemstar.com).

If an automatic connection fails

When you schedule an automatic connection, your eBook wakes up within 10 minutes of the scheduled time, connects to your Online Bookshelf, transfers any new eBook Editions it finds there, disconnects, and turns itself off. If your eBook fails to complete a scheduled automatic connection or fails to transfer all the new eBook Editions, it displays a message the next time you turn it on.

If an automatic connection fails, check the following:

- Make sure the Auto-connect checkbox on the Auto-connect window is checked. See [“Scheduling an Automatic Connection to Your Online Bookshelf”](#) for more information.
- Make sure the correct local time is set. Open the Settings book and tap on Time to check this.
- Make sure that your eBook is turned off at least 10 minutes before the scheduled time and is connected to an analog telephone line or an Ethernet network. If your eBook is on, it defers the automatic connection until the next day.
- If you're connecting to a telephone line, make sure your eBook has the correct local access number and



dialing prefix for your current location. See [“Finding a Local Access Number”](#) and [“Changing the Dialing Prefix”](#) for more information.

- If you're connecting to an Ethernet network, make sure that the Ethernet connection is active. See [“Checking Your Connection Status”](#) for more information.
- Make sure that you have enough free space on your eBook to hold any new eBook Editions. See [“Making Room on Your eBook”](#) for more information.

In addition, if you're connected to a telephone line, and your eBook wakes up at the scheduled time but is unable to connect to your Online Bookshelf, it displays one of the following:

- **No Dialtone:** The eBook defers the automatic connection until the next day.
- **Busy Signal:** The eBook tries four times to dial the number, waiting one minute between tries. If it still can't connect after four tries, it defers the automatic connection until the next day.
- **No Answer:** The eBook tries two times to dial the number, waiting one minute between tries. If it still can't connect after two tries, it defers the automatic connection until the next day.



Bookshelf problems

If you cannot transfer an eBook Edition from your Online Bookshelf

Eventually, the eBook Editions on your eBook may fill most of the storage space. If you try to transfer an eBook Edition from your Online Bookshelf, but you don't have enough room to store it, your eBook will alert you.

To make room, you can remove one or more eBook Editions from your eBook. Then you should be able to transfer an eBook Edition from your Online Bookshelf. See "[Making Room on Your eBook](#)" for instructions.

If you removed an eBook Edition that you didn't want to remove

If you accidentally remove an eBook Edition from the eBook that you didn't want to delete, you can transfer the eBook Edition from your Online Bookshelf, if it still exists there. See "[Transferring an eBook Edition from Your Online Bookshelf](#)" for instructions. However, if the eBook Edition you removed had markups, those markups were deleted as well and can't be restored.



Limited Warranty

What your warranty covers:

- Any defect in materials or workmanship.

For how long after your purchase:

- 90 days - Unit exchange, which includes parts and labor.
- 91 days to 1 year - Unit exchange, which includes parts only; you pay the labor.
- The warranty for rental units begins with the first rental or 45 days from the date of shipment to the rental firm, whichever comes first.

What we will do:

- **During the initial 90 days:**
- Exchange your eBook with a new or, at our option, refurbished unit.
- **After the 90 days and within one year:**
- Exchange your eBook with a new or, at our option, refurbished unit.
- We will charge you a flat exchange cost to replace a defective unit. This charge covers labor cost for its repair.

How you get service:

- For activation, account, or billing issues associated with eBook Editions, please call 1-800-386-7389.
- For all issues related to the use and operation of



your eBook, please call 1-918-488-4151.

- For warranty or repair issues for your eBook, call 1-877-632-6658 and have your unit's date of purchase and model/serial number ready. The model/serial number information is on the back of your eBook.
- A representative will troubleshoot your problem over the phone.
- If the representative determines that you should receive a replacement eBook, you will be provided with a Return Authorization (RA) number and the location of a nearby exchange point if one exists. No returns will be accepted without the RA number.
- If the representative determines that your eBook is defective they will arrange for its repair or replacement.

Option I:

1. Provide your Discover, MasterCard or Visa account number and expiration date to your phone representative. This is for security purposes only and your account will not be charged at this time.
2. We will send you a replacement unit.
3. If you return the unit to us within 14 days from the date you were provided a RA number, only items not covered by warranty will be charged to your account. If your unit is not received within 14 days, the suggested retail value of the eBook will be charged to your credit card. This amount will be credited, less a \$10 handling fee, if the unit is subsequently received.
4. Ship your defective unit back to us using the replacement unit's carton. Shipping instructions will be included on the carton along with your RA



number which will allow you to easily ship the unit back to us. Make sure you insure your shipment in case of damage or loss. Include with the shipment:

- Evidence of purchase date such as a bill of sale.
- A brief note describing your eBook's problem.
- Your name, address and phone number.
- If the representative determines that your eBook is defective they will arrange for its repair or replacement.

Option II:

1. For a fee of \$10.00, we will send a replacement eBook to our exchange point.
2. The exchange location will notify you of its arrival.
3. Take your unit and evidence of purchase date, such as a bill of sale, to the exchange location and you will be provided the new or refurbished eBook. Please retain all accessories.
4. If the repairs are covered by your warranty, you will not be billed.

Thomson assumes no responsibility for warranty shipments from the customer to the factory if not shipped in the manner prescribed by Thomson.

To receive a replacement eBook after we have received your unit:

- Write the RA number on the outside of the carton used to return the eBook. Make sure you insure your shipment in case of damage or loss.
- Carefully pack the unit using the original box and packing material if possible. Please retain all



accessories.

- Include with the shipment:

1. Evidence of purchase date such as a bill of sale.
2. A brief note describing your eBook's problem.
3. Your name, address and phone number.

- The representative will provide you with the address to mail a cashier's check or money order for payment if there are any out of warranty labor or parts charges, and you elect not to use your credit card.
- After we receive your product, a new or refurbished unit will be shipped to you.

What your warranty does not cover:

- Acts of God, such as but not limited to lightning damage.
- Adjustment of customer controls.
- Damage from misuse or neglect.
- A unit that has been modified or incorporated into other products or is used for institutional or other commercial purposes.
- Units purchased or serviced outside the U.S.A.
- Loss of programming.
- Installation.
- Shipping damage if the unit was not packed and shipped in the manner prescribed by Thomson.
- Storage fees may be charged by the exchange point if you fail to pick up the replacement unit in a timely manner.



Product Registration:

- Please complete and mail the Product Registration Card packed with your eBook. It will make it easier to contact you should it ever be necessary. The return of the card is not required for warranty coverage.

How state law relates to warranty:

- This warranty gives you specific legal rights and you may have other rights that vary from state to state.

If you purchased your product outside the United States:

- This warranty does not apply. See your dealer for warranty information.



Canadian Limited Warranty

What your warranty covers:

- Any defect in materials or workmanship.

For how long after your purchase:

- 90 days - Unit exchange, which includes parts and labour.
- 91 days to 1 year - Unit exchange, which includes parts only; you pay the labour.
- The warranty for rental units begins with the first rental or 45 days from the date of shipment to the rental firm, whichever comes first.

What we will do:

- **During the initial 90 days:**
- Exchange your eBook with a new or, at our option, refurbished unit.
- **After the 90 days and within one year:**
- Exchange your eBook with a new or, at our option, refurbished unit.
- We will charge you a flat exchange cost to replace a defective unit. This charge covers labour cost for its repair.

How you get service:

- For activation, account, or billing issues associated with eBook Editions, please call 1-800-386-7389.
- For all issues related to the use and operation of your eBook, please call 1-918-488-4151.



- For warranty or repair issues for your eBook, call 1-877-632-6658 and have your unit's date of purchase and model/serial number ready. The model/serial number information is on the back of your eBook.
- A representative will troubleshoot your problem over the phone.
- If the representative determines that you should receive a replacement eBook, you will be provided with a Return Authorization (RA) number and the return address. No returns will be accepted without the RA number.
- If the representative determines that your eBook should be returned they will arrange for its repair or replacement.

Option 1:

1. Provide your MasterCard or Visa account number and expiration date to your phone representative. This is for security purposes only and your account will not be charged at this time.
2. We will send you a replacement unit.
3. If you return the unit to us within 14 days from the date you were provided a RA number, only items not covered by warranty will be charged to your account. If your unit is not received within 14 days, the suggested retail value of the eBook will be charged to your credit card. This amount will be credited back to you, less than a \$15 handling fee, if the unit is subsequently received.
4. Ship your defective unit back to us using the replacement unit's carton. Shipping instructions will be included on the carton along with your RA number which will allow you to easily ship the unit



back to us. Make sure you insure your shipment in case of damage or loss. Include with the shipment:

- Evidence of purchase date such as a bill of sale.
- A brief note describing your eBook's problem.
- Your name, address and phone number.

Option II:

To receive a replacement eBook after we have received your unit:

1. Write the RA number on the outside of the carton used to return the eBook. Make sure you insure your shipment in case of damage or loss.
2. Carefully pack the unit using the original box and packing material if possible. Please retain all accessories.
3. Include with the shipment:
 - Evidence of purchase date such as a bill of sale.
 - A brief note describing your eBook's problem.
 - Your name, address and phone number.
4. The representative will provide you with the address to mail a cashier's check or money order for payment if there are any out of warranty labour or parts charges, and you elect not to use your credit card.
5. After we receive your product, a new or refurbished unit will be shipped to you.

Thomson assumes no responsibility for warranty shipments from the customer to the factory if not shipped in the manner prescribed by Thomson.



What your warranty does not cover:

- Acts of nature, such as but not limited to lightning damage.
- Adjustment of customer controls.
- Damage from misuse or neglect.
- A unit that has been modified or incorporated into other products or is used for institutional or other commercial purposes.
- Units purchased or serviced outside Canada.
- Loss of programming.
- Installation.
- Shipping damage if the unit was not packed and shipped in the manner prescribed by Thomson.

Product Registration:

- Please complete and mail the Product Registration Card packed with your eBook. It will make it easier to contact you should it ever be necessary. The return of the card is not required for warranty coverage.

How Provincial Laws relate to warranty:

- This warranty gives you specific legal rights and you may have other rights that vary from Province to Province.

If you purchased your product outside Canada:

- This warranty does not apply. See your dealer for warranty information.



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FCC & Industry Canada Statements

U.S. Federal Communication Commission (FCC) Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. It has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the eBook and the receiver.
- Connect the eBook power adapter to an outlet on a circuit different from that to which the receiver is connected.
- Consult an experienced radio/TV technician for help.



Any unauthorized changes or modifications to the eBook could void the user's authority to operate the equipment.

Note: This equipment complies with Part 68 of the FCC Rules. On the rear panel of this equipment is a label that contains, among other information, the FCC Registration Number and Ringer Equivalence Number (REN) for this equipment. You must, upon request, provide this information to your telephone company.

Connection to the telephone network should be made by using standard modular telephone jacks, type RJ11C. The RJ11C plugs and/or jacks must comply with FCC Part 68 rules.

If your telephone equipment causes harm to the telephone network, the Telephone Company may discontinue your service temporarily. If possible, they will notify you in advance. But if advance notice isn't practical, you will be notified as soon as possible. You will be informed of your right to file a complaint with the FCC.

Your telephone company may make changes in its facilities, equipment, operations or procedures that could affect the proper functioning of your equipment. If they do, you will be notified in advance to give you an opportunity to maintain uninterrupted telephone service.

This equipment may not be used on coin service provided by the telephone company. Connection to party lines is subject to state tariff.

If you experience trouble with this telephone equipment, please contact Thomson Customer Service at the address and phone number listed below. The telephone company may ask that you disconnect this equipment from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.



Do not disassemble this equipment. It does not contain any user-serviceable parts.

Model: RCA eBook REB1200

Responsible Party: Thomson Consumer Electronics

Address: 10330 North Meridian Street, Indianapolis, IN 46290 U.S.

1-800-386-7389

Industry Canada (IC) Statement

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus set out in the radio interference regulations of Industry Canada.

NOTICE: The Industry Canada Label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational and safety requirements, as prescribed in the appropriate terminal equipment requirement document(s). The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, the company's inside wiring associated with a single line individual service may be extended by means of a certified connector assembly (telephone extension cord). The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by authorized Canadian maintenance facility designated by



the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

CAUTION: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.

Model: RCA eBook REB1200

Responsible Party: Thomson Consumer Electronics
Canada, Inc.

Address: 6200 Edwards Blvd., Mississauga, ON, L5T 2V7
Canada

1-905-405-3023

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